This is a summary of what Schoolwires is responsible for doing to set-up a district’s LDAP connector.

Once we fill out the Getting Started with LDAP form and email the self signed certificate, Sean and/or Jeremy (advanced support engineers) remote into our servers (usually server 1) and verify that the firewall is open.

Once basic connection is established over Port 389 they apply the self signed certificate to all 3 web servers to establish the secure connection (Port 636).

They set-up site manager with the appropriate settings. They do not set-up the group cross references only the general tab.

Sean’s team sends us an email when their work is complete. The email summarizes what the next steps are to implement the connector.

When it’s time to ask Schoolwires to encrypt the login screen (https) we send a request to support and they have network services do the work.